



BERRIDGE AND SHERWOOD AREA COMMITTEE
25/05/2016

Title of paper:	Nottingham City Homes Update	
Director(s)/ Corporate Director(s):	Nick Murphy, Chief Executive of Nottingham City Homes	Wards affected: Berridge & Sherwood
Report author(s) and contact details:	Kristian Murden, Tenancy and Estate Manager	
Other colleagues who have provided input:		
Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to customers/service users):		
The report provides updates on key issues and themes which link back to local priorities and the strategic themes for Nottingham City Homes.		
The reports provide summary updates on the following key themes:		
<ul style="list-style-type: none"> • Capital Programme and major work; • area regeneration and environmental issues; • key messages from the Tenant and Leasehold Congress; • Tenant and Residents Associations updates; • area performance; • good news stories and positive publicity. 		
Recommendation(s):		
1	To note and comment on the update and performance information in Appendices 1 and 2.	
2	To note the allocation of funds for 2016/17, detailed in Appendix 3.	

1. REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels that sat below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update and Performance Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for Nottingham City Homes reps to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.
- 2.4 Appendix 3 outlines the remaining capital budget for this area that is for noting. There are no schemes requests.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

None

6 EQUALITY IMPACT ASSESSMENT (only include if required by NCH)

- 6.1 Has the equality impact been assessed?

No



7. **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

None

8. **PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

None



NCH update report – Appendix 1

Date: May 2016

Presented by: Kristian Murden

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Winchester and Woodthorpe A consultation event with residents will take place in May to discuss future improvement works including external wall insulation and heating upgrades. Invitations will be sent to tenants and leaseholders.</p> <p>Maintaining decency Internals scheme for 15/16 - Delivery Partner – Keepmoat – works have progressed well and are now completing Internals scheme for 16/17 - Delivery Partner – Keepmoat –scheme is mobilising for commencement on 3rd May 1,500 properties on GMP. Will pick up previous refusals and no access. Slate Roofing Scheme – Delivery Partner – Keepmoat – a number of properties have been delivered as part of the Internals scheme which are completing</p>	Information

		<p>Slate Roofing Scheme 16/17– Delivery Partner – To be awarded – to be awarded imminently and to mobilise to commence in June / July</p> <p>Nationwide Windows and Doors 15/16 – Delivery Partner – Nationwide – works are being completed in this scheme</p> <p>Nationwide Windows and Doors 16/17 – Delivery Partner – Nationwide – to be mobilised for a commencement in May Will pick up previous refusals and no access.</p>	
2	<p>Area Regeneration and Environmental Issues</p>	<p><u>Berridge</u> Due to the success of the fencing project on Springfield Street, NCH will be consulting with Cllrs, Housing and Neighbourhood Development Officers about selecting another street in this ward to benefit from similar works. Funding can then be requested from a later Area Committee if necessary.</p> <p><u>Sherwood</u> NCH have made good progress on the major fencing upgrade to Northwood Crescent and already the improvements have been noted. The project will be complete by the end of April 2016 and then we will issue satisfaction surveys to residents to capture their views on the works. We would then like to agree a phase 2 of the project and this will be tabled at a later Area Committee.</p> <p>Peggy’s Park – the new toddler play area has now been installed and the park is much improved for the local community to enjoy. NCH have contributed to this project heavily, both from a financial and project management perspective. We are now awaiting installation of the outdoor gym equipment in the forthcoming weeks.</p>	Information
3	<p>Key messages from the Tenant and Leasehold Congress</p>	<p>The NCH Group Tenant & Leaseholder Involvement Strategy 2016-19 has now been agreed and is available to view and download at http://www.nottinghamcityhomes.org.uk/about-us/strategies/.</p> <p>NCH are passionate about involvement and we will be introducing a wide range of opportunities for tenants to participate in creating homes and places where people want to live.” We will also seek to continually renew our pool of involved tenants and leaseholders so that we gain a wider range of perspectives and diversity to the role of Involved customer.</p> <p>Tenant and Leaseholder Awards 2016 “NCH successfully hosted its third annual Tenant and Leaseholder Awards ceremony on 18th</p>	X

		<p>March 2016. 31 organisations were shortlisted from the 97 nominations received. The 11 winning organisations in each category were;</p> <ul style="list-style-type: none"> • Tenant and Leaseholder of the Year - Karen Humble • Best Youth Initiative - Old Highbury Vale TRA • Best Green Initiative - Bulwell Forest Garden • Best Sporting Achievement - Strelley Community ABC • Outstanding Achievement in Learning or Self-development - Michaela King • Best Community Event - BOBS • Best Older Persons Initiative - The residents of Peartree Orchard • Community Group of the Year - Lenton Health and Wholeness Project (Tommy's) • Good Neighbour Award - Betty Tolley • Community Safety Award - CommUNITY Mediation Volunteers • Equality and Diversity Award - Epic Partners <p>NCH will be having an open nomination process throughout 2016 so that projects and individuals can be nominated anytime throughout the year.</p>	
4	<p>Tenant and Residents Associations updates</p>	<p>Ongoing communication with Woodthorpe and Winchester Court regarding proposed improvements. As a result a consultation event will be delivered in collaboration with the NCH Asset Management to ensure we seek the views of our tenants. 2 new committee members have been recruited to Friends of Woodthorpe and Winchester Court TRA and will be standing for Chair and Secretary at the AGM in May.</p> <p>The next Sherwood tenants meeting at the United Reformed Church will take place in May and the Chair of NCH Board, Janet Storar has agreed to attend and give a brief presentation.</p> <p>ELETRA and ELMC have been involved in ongoing consultation with Martin Harris (NCC) with regard to the final works to take place at Peggys Park. The outdoor gym equipment funded by the Ten Year Anniversary Fund should be installed by May. ELETRA have applied for a TRA running</p>	X

		<p>cost grant for 2016.</p> <p>It has been arranged that the Young Inspectors at Djanogly Northgate Academy will be going on their next inspection in April/May 2016 subject to their timetable.</p>	
6	<p>Good news stories & positive publicity</p>	<p>NCH has recently taken over the caretaking of the Frobisher and Wilmington garden flats. This has already had a positive impact on the tenants as they have a caretaker on a daily basis so the areas are kept very clean and tidy. We have had some long running issues about dog fouling that had been on-going for several weeks and nobody would take responsibility for it. Eddie, the caretaker also reports any issues directly to the Housing Patch Manager that he feels we should know about so that NCH can proactively address any concerns that may arise.</p> <p>The Tenancy & Estates Manager has recently received two glowing compliments for the Housing Patch Manager who manages Costock Avenue. These were in relation to Tenancy Fraud and assisting with some major repair concerns that had been on-going for some time.</p>	X